



<https://phoenixvirtualstaff.com.ph/job/clinical-care-guide-lpn/>

## Clinical Care Guide LPN

### Description

The Clinical Care Guide LPN is responsible for delivering hands-on patient care and guiding patients through the healthcare system. This position entails patient education, care coordination, and collaboration with healthcare teams to achieve optimal care delivery. The Clinical Care Guide LPN helps patients throughout their care journey, especially those in managed care settings, by providing them with the resources and knowledge they need to maintain their health efficiently.

### Responsibilities

- Provide direct patient care under the supervision of registered nurses and physicians, ensuring that all care is consistent with clinical guidelines.
- Educate patients on their medical conditions, treatment plans, and preventive care measures to encourage self-management and wellness.
- Assist patients in navigating the healthcare system, helping them understand care plans and connecting them to resources as needed.
- Collaborate with interdisciplinary teams to ensure smooth transitions of care for patients, particularly those with complex healthcare needs.
- Coordinate patient care services, including scheduling follow-up appointments, arranging transportation, and connecting patients to social and healthcare resources.
- Monitor patient progress and report any changes in condition to the healthcare team.
- Document patient care accurately and efficiently in electronic health record systems (e.g., EPIC) following regulatory and organizational standards.
- Ensure all documentation is complete and up-to-date, contributing to the quality and continuity of care.
- Work with managed care teams to ensure that patients receive care that is medically necessary and aligned with their healthcare plans.
- Support the healthcare team in managing resources effectively, ensuring that patients receive appropriate care while adhering to managed care protocols.
- Stay updated on healthcare delivery best practices, especially those related to managed care environments and patient care coordination.
- Participate in training and professional development activities to enhance clinical knowledge and skills.

### Hiring organization

Phoenix Virtual Solutions

### Employment Type

Full-time

### Date posted

September 17, 2024

- Be open to accepting new challenges and tasks as they arise.

## Qualifications

- Excellent communication and interpersonal skills.
- **Must have an active unencumbered Registered Nurse (RN) license in Oregon.**
- Bachelor of Science in Nursing (BSN) preferred.
- Master's degree in a related field is preferred.
- A minimum of three (3) years of clinical experience is required.
- A minimum of three (3) years of experience as an LPN is required.
- Experience with healthcare delivery systems, especially in managing care for patients in a managed care environment.
- Proficiency with computer applications, including electronic documentation systems like MS Office, EPIC, and Clinical Care Advanced.
- **Has an active certificate in Management Certification (CCM) or Utilization Management Certification (MCG) is required.**
- Detail-oriented with strong organizational skills to manage multiple cases simultaneously.
- Familiarity with behavioral health regulations, managed care practices, and utilization review protocols.
- Knowledge of medical office procedures.
- Skill in operating a computer.
- Skill in answering the telephone in a pleasant and helpful manner.
- Ability to work under pressure and still maintain accuracy.