



<https://phoenixvirtualstaff.com.ph/job/remote-patient-monitoring-specialist-usrn/>

## Remote Patient Monitoring Specialist (USRN)

### Description

The Remote Patient Monitoring Specialist oversees the day-to-day operations and providing remote support for the well-being and safety of the client. Collaborating closely with families, physicians, nurses, healthcare professionals, pharmacists, and external vendors, the specialist ensures the seamless and effective care of the client. Responsibilities include conducting daily client care assessments, delivering regular written and verbal reports, addressing client needs promptly, and maintaining accurate health records.

### Responsibilities

- Observes and reports patient telehealth alerts triggered by biometric data, health surveys (added 7/21/21), trend analysis and patient call request to assigned clinical contacts.
  - Collaborates with the member/patient, family, physician, and all members of the healthcare team, internal and external to this organization.
  - Interacts with the member/patient, family, physician, and healthcare team. Utilizes the predefined protocol process to set priorities, plan, organize, and implement interventions that are goal directed toward self-care/long term care outcomes, and the transition to stabilization or independent status. Exudes positive supportive energy, connects with people on a personal level and is comfortable and relaxed while practicing active listening.
  - Encourages client/member/patient participation and compliance in the clinical program efforts.
  - Documents accurately and comprehensively based on the standards of practice and current organization policies.
  - Interacts and communicates, telephonically, using video, or other technologies to be developed, striving for continuity and efficiency as the member/patient is managed along the continuum of care.
  - Performs care management responsibilities as per customer requirements; recognizes urgent situations and escalates issues appropriately
- Department Administration & Supply
- Assist with admissions, discharges, and transfer, as directed
  - Report all incidents and accidents immediately pre-defined contacts and parties
  - Coordinate personal care services for all Clients
  - Keep the working environment neat, clean, and organized at all times
- Other Duties:
- Perform other duties as assigned.

### Hiring organization

Phoenix Virtual Solutions

### Employment Type

Full-time

### Date posted

January 18, 2024

**Qualifications**

**Qualifications:**

- Minimum 2 years' experience as either a Medical Assistant at a Primary Care Physicians office, Cardiologist or Emergency Room, OR a Medical Technician in a high paced environment
- Atleast 2 years of experience working in a US Healthcare.

**USRN Active License**

- Basic computer skills such as accessing the internet, video calling and navigating from one application to another
- Ability to work independently from home with limited supervision
- Must be able to perform duties and responsibilities with or without reasonable accommodation
- Working knowledge with medical devices such blood pressure monitor, pulse oximeter and weight scale
- Must have exceptional time management skills
- Good writing skills required
- Proficient in Medical Terminology (pre-hire exam may be administered)
- Strong critical thinking skills (pre-hire exam may be administered)
- Telehealth experience recommended but not required
- Word Document proficiency required. Excel Document proficiency recommended but not required

**Internet Service Specifications**

- High-speed DSL, Cable or FIOS with a minimum of 100 Mbps download and 5 Mbps upload is required. Internet service requirements aren't just based on the amount of bandwidth, but also on how good the connection is.
- Internet service is to be tested at <http://www.speedtest.net/> for speed testing and <http://www.pingtest.net/> for quality testing.
- Ping test results should be a letter grade of A to ensure no call quality issues with IP Phone service

**Contacts**

24/7 support: 1-800-888-8888. Requirements: 2-3 years experience, USRN Active License, Working knowledge with medical devices, Ability to work independently, Good writing skills, Proficient in Medical Terminology, Strong critical thinking skills, Telehealth experience recommended, Word Document proficiency required, Excel Document proficiency recommended.